

Sofitel Plaza Hanoi
Product & Service Information

Hotel Name: **Sofitel Plaza Hanoi** (formerly known as
Meritus Westlake Hanoi)

Takeover Date: **September 1, 2001**

Start of Construction: **End of 1994**

Soft-Opening Date: **February 25, 1998**

Grand Opening Date: **September 19, 1998**

Contractor: **Ssang Yong Construction Company**

Architect & Interior Designer: **Mr Kozo Yamamoto (NETec Associates)**

Award-Winning Design: **Unique “stepped” architecture with
zigzag façade**

Owners: **United Overseas Land (Singapore)
& Hanoi Construction Company (Vietnam)**

Total Rooms & Suites: **322 Units**

Category	K/Q/T	Unit	Area (sqm)
Superior	K	66	30
Superior	T	47	30
Deluxe	K	109	33
Deluxe	T	50	33
Club Superior	K	6	30
Club Superior	T	5	30
Club Deluxe	K	10	33
Club Deluxe	T	4	33
Executive Suite	K	11	42
	Q	2	37
Club Suite	K	1	48
Sofitel Suite (2-bedroom)	K/T	9	59
Regence Suite (2-bedroom)	K/T	1	68
Presidential Suite (2-bedroom)	K/T	1	287
Total		322	
King-size		214	
Queen-size		2	
Twin-size		117	

For Sofitel Rooms & Suites, add US\$20++ for double occupancy

For buffet breakfast, add US\$12.50++

Hotel Rooms & Suites Configuration

Rooms & Suites	322
Levels	20
Suites	24
Presidential Suite	1
King-bedded Rooms	191
Twin-bedded Rooms	106
Connecting Rooms	37 pairs

Food & Beverage: 7 Outlets

Brasserie Westlake

Located on the ground floor lobby, it is an all-day dining venue with maximum capacity of 100 persons, serving international buffet gourmet spread as well as A la Carte Oriental and Western cuisine.

Opening Hours between 6.00 a.m. to 10.30 p.m.

Song Hong Bar

Located on the main lobby area, it is relaxing rendezvous place for local guests, tourists and business travellers to meet for informal gathering and can accommodate up to maximum 80 persons sitting capacity.

Opening Hours between 7.30 a.m. to 12 midnight.

Ming Palace

Located on Level 2, it is a fine dining place for people who wish to enjoy Cantonese and Vietnamese cuisine, while entertaining in Oriental ambience. Dim-sum special is served during lunch. It has 4 Private Rooms and can sit up to 20 pax in each room. Maximum sitting capacity is 156 pax.

Opening Hours between 11 a.m. to 2.30 p.m.

And 5.30 p.m. to 10.30 p.m.

Le Panorama

Located on Level 19, it is designed in elegant style with black marble flooring and columns, a glass-house effect all around to conjure a sophisticated setting with horizon view. Popular for holding private functions and can take up to 150 pax.

Opening Hours depend on the time of event planned.

Summit Lounge

Located on Level 20, it offers a scenic lookout view with glass-window all around and a live band music to entertain in the evening. Ideal for private occasions and group entertainment. It can accommodate close to 100 pax.

Opening Hours between 4.30 p.m. to midnight

Happy Hours between 4.30 p.m. to 8 p.m.

Live band entertainment between 8.15 p.m. to 11.00 p.m.

Fitness Club

Located on Level 4, it comprises 2 separate workout gym area: cardio-vascular and strength-building sections. It includes an aerobic exercise studio, spa facilities with steam, sauna and Jacuzzi pools. 6 private Treatment Rooms for massage, foot reflexology and beauty therapy treatment. First of its kind outdoor all-weather swimming pool with retractable roof. Poolside Café to provide refreshments.

Opening Hours between 6.00 a.m. to 10.00 p.m.

Exotica Night-Club

Located on the Mezzanine Level, it offers an entertainment place for karaoke singing and dancing the night away. It can take in up to 150 pax combining 7 KTV Rooms and the Dance Floor. Each KTV Rooms can hold between 10 to 30 people.

Opening Hours between 5.00 p.m. to 2.00 a.m.

Au Palais Gourmand

Located on the Ground Level in the shopping arcade, it offers the best and finest selection of French pastry and wine for takeaway. All bread and cake produce are freshly baked daily.

Opening Hours between 9.00 a.m. to 10.00 p.m.

Function Rooms

<u>Type</u>	<u>Area</u>	<u>Ht</u>	<u>Buffet</u>	<u>Reception</u>	<u>Theatre</u>	<u>Square</u>	<u>Class</u>	<u>Dinner</u>
Plaza 1	155	6	90	160	160	46	60	130
Plaza 2	113	6	70	120	120	40	48	80
Plaza 3	152	6	90	150	150	46	60	130
Plaza	420	6	400	700	600	140	220	350

Meeting Rooms

<u>Type</u>	<u>Area</u>	<u>Ht</u>	<u>Buffet</u>	<u>Reception</u>	<u>Theatre</u>	<u>Square</u>	<u>Class</u>	<u>Dinner</u>
Hanoi	64	2.8	30	40	55	22	30	40
Haiphong	80	2.8	50	60	80	34	45	60
Combined	144	2.8	80	130	100	75	60	90
Saigon	56	2.6	N.A.	30	30	22	20	20
Danang	56	2.6	30	50	50	22	35	40
Combined	112	2.6	60	90	80	40	55	70

Guest Rooms and Suites

- IDD telephone with line extension in bathroom
- Bathroom weighing-scale
- Deluxe bathroom amenities
- Wall-mounted hair-dryer
- Bed-side control panel for lights, air-conditioning temperature, alarm-clock
- Mini-bar and complimentary coffee/ tea making facilities
- Electronic safe
- Full-length wall mirror
- Colour TV with remote-control
- Satellite TV channels
- Shaving adapter (115 to 230 volts, AC 50 cycles)
- Speaker-system in bathroom with volume control
- IDD telephone with voice-mail and message recording (separate bathroom extension)
- Non-smoking floor available

Guest Services

- Airport Transfer and Meeting Services on request
- Baby-sitting service and baby-cot free
- Baggage storage
- Business Centre: 1 Internet/ PC Room

1 Meeting Room for 6 pax

7.00 a.m. to 9.00 p.m. (Mon to Sat)

9.00 a.m. to 5.00 p.m. (Sun & public holiday)

- Car-Park Lots: 50
- Children Policy: For child under 12 years old, breakfast and accommodation free if accompanying with parents
- Concierge services for airline ticket confirmation, message, postal and courier
- Credit-cards accepted: AMEX, VISA, Master Card, Diners and JCB
- Daily local newspapers
- Doctor-on-call 24 hours
- Foreign Currency Exchange
- Laundry services
- Parking and valet services
- Room Service 24-hour
- Safe deposit box
- Shoe-shine services
- Shopping arcade (souvenir, jewelry, handicraft, boutique, hair-salon)
- Sofitel Club Lounge: Club Lounge for 36 sitting guests
Boardroom for 14 guests
Reading Room for 6 guests (include PC Corner)
6.00 a.m. to 10.30 p.m.
- Tour desk, limousine and car rental
- Wheelchair available on request